

July 23, 2021

RE: Acuity Brands (Digital Systems NA) Response to the Component Shortage

Dear Valued OEM Customer:

As you are aware, many industries worldwide continue to be impacted by a global electronic component shortage. In appreciation of your steadfast loyalty and respect of our valued business relations, Acuity Brands' (Digital Systems NA) would like to share our intentions regarding the situation.

Although we have navigated these types of conditions in the past, we realize the current situation was more severe when several of our global suppliers retracted supply commitments from us, significantly impacting our LED driver, ballast, and light engine production. Growing demand, reduced component supply and limited visibility has constrained our ability to meet delivery and service expectations.

Currently, the timeline for full recovery is well into the next calendar year but be assured we are in regular communications with our suppliers, trying to identify creative ways to mitigate the issue. As we receive components and manufacture finished goods, we will continue the allocation process of distributing finished products among our customer base.

As always, please continue to work directly with your Account Representative regarding updates of your orders.

Regards,

Yavor Kolarov
Vice President of Sales
Acuity Brands – Digital Systems, NA